



**HIMACHAL PRADESH TOURISM DEVELOPMENT CORPORATION LIMITED
RITZ ANNEXE, SHIMLA-171 001**

TEL.: (0177) 2652704

FAX: (0177) 2652206

Website: www.hptdc.gov.in

E-mail: hptdc@hptdc.in

FEEDBACK FORM

Name of Hotel/unit

Dear Guest

We welcome you as our esteemed guest. Your suggestions regarding the service and experience during your stay with us are valuable. Please spare your valuable time and give feedback suggestions regarding your stay with us, to serve you better during your next visit. The envelop duly sealed may be deposited in the suggestion box provided at the reception area of our hotels or mailed to Managing Director, HPTDC, Ritz Annexe, Shimla or email to marketing@hptdc.in.

MODE OF BOOKING

Please Tick () appropriate column

- | | | |
|---------------------|-----|-----|
| a) Travel Agent/GSA | () | () |
| b) Direct | () | () |
| c) Through HP TDC | () | () |
| d) Internet | () | () |

ROOMS

Excellent Good Fair Poor

- | | | | | |
|-----------------|-----|-----|-----|-----|
| a) Décor | () | () | () | () |
| b) Furniture | () | () | () | () |
| c) Housekeeping | () | () | () | () |
| d) Service | () | () | () | () |

RESTAURANT

- | | | | | |
|----------------|-----|-----|-----|-----|
| a) Service | () | () | () | () |
| b) Food | () | () | () | () |
| c) Music | () | () | () | () |
| d) Cleanliness | () | () | () | () |

BAR

- | | | | | |
|------------|-----|-----|-----|-----|
| a) Service | () | () | () | () |
| b) Food | () | () | () | () |
| c) Music | () | () | () | () |

FRONT OFFICE

- | | | | | |
|-----------------------|-----|-----|-----|-----|
| a) Check in | () | () | () | () |
| b) Telephone | () | () | () | () |
| c) General Assistance | () | () | () | () |

ROOM SERVICE

- | | | | | |
|--------------------|-----|-----|-----|-----|
| a) Service | () | () | () | () |
| b) Promptness | () | () | () | () |
| c) Quality of Food | () | () | () | () |
| d) Laundry Service | () | () | () | () |

OTHER SERVICES

- | | | | | |
|---|---------|-----|-----|-----|
| a) Banquet facilities | () | () | () | () |
| b) Conference Room | () | () | () | () |
| c) Public Areas | () | () | () | () |
| d) Overall Impression | () | () | () | () |
| e) Would you like to stay with us again | Yes/ No | | | |

We would appreciate if you could please fill up your personal detail to help us remember the important dates of your life. Same shall not be used for any commercial purpose.

1. Date of Birth _____
2. Date of marriage anniversary _____
3. Your E-mail address: _____
4. Mobile No. _____

To

The Managing Director
HP TDC Ltd.
Ritz Annexe
Shimla-171001.
E-mail: hptdc@hptdc.in
Fax : 0177-2652206

NAME OF GUEST.....

ROOM.....

DATE.....

ADDRESS.....

E-mail ADDRESS:-.....

Mobile No.

ANY OTHER SUGGESTIONS:

